



# FIRE & ICE PAINTING - CHARITY RAFFLE

## TERMS & CONDITIONS

*These Terms & Conditions refer to online and postal entry to our UK raffle.*

### About The Raffle

Monies raised by the raffle will support the general work of Burning Nights CRPS Support registered charity number 116522 whose aims are to raise awareness of Complex Regional Pain Syndrome (CRPS), to support all those affected by CRPS and to disseminate the findings of CRPS or chronic pain research the charity has been involved with.

Person responsible/Promotor: Victoria Abbott-Fleming, Burning Nights CRPS Support (charity no 1166522), 1 Alder Brook, Chinley, High Peak, Derbyshire SK23 6DN. Registered with High Peak Borough Council pursuant to The Gambling Act 2005 registration number HPKSL0256.

### Rules of The Raffle

- The cost of each ticket entry into the raffle is £1. You may purchase more than one ticket but the maximum number of tickets is one hundred (£100)
- Payment to enter the raffle must be made in advance of the draw date (29 February 2024). Any payment received after the draw date will be treated as a donation.
- No tickets can be sold to, on behalf of, or for a person under the age of 16 years. If a ticket is sold unwittingly to, on behalf of or for, a person under the age of 16, they will be exempt from the raffle and will forfeit their prize and the payment will be returned.
- To purchase raffle tickets online entrants must be residents of the United Kingdom and 16 years of age or over. This means that online entries will not be accepted from outside Great Britain including Northern Ireland, the Channel Islands and BFPOs.
- The Promoter cannot accept CAF payments for raffle entries and all CAF payments will be treated as donations.
- Raffle tickets can also be purchased by post, by sending a cheque to the charity's registered address.
- By submitting an entry via the website, each entrant:
  - confirms that they are eligible to do so and are eligible to claim any prize that they may win.
  - is agreeing to be bound by these terms and conditions.

**Burning Nights CRPS Support** (Working to improve life for all those affected by Complex Regional Pain Syndrome (CRPS))

**Registered Address:** 1 Alder Brook, Chinley, High Peak, Derbyshire SK23 6DN

**Tel:** 01663 795055

**Email:** [support@burningnightscrps.org](mailto:support@burningnightscrps.org)

**Web:** [www.burningnightscrps.org](http://www.burningnightscrps.org)

**Charity Registration Number 1166522** (England & Wales)



- Participation in the raffle can be made either by requesting tickets via post with appropriate payment (cheque payable to Burning Nights CRPS Support) or through this website with payment by credit or debit card or via PayPal, where entries will be notified by email of their ticket numbers.
- Raffle tickets will be entered into the draw only when the whole payment is received including cheques that have fully cleared.
- Burning Nights CRPS Support can accept no responsibility for raffle tickets which are lost, damaged, and illegible or from which the prize-winner cannot be identified, or for any technical failure or event which may cause the competition to be disrupted or corrupted.
- Automated/bulk entries and entries from third parties will be disqualified.

### How The Prize Draw Works

- Raffle tickets will be drawn randomly. The prize will be allocated to the first ticket number being drawn. The result of the raffle draw is final. No correspondence will be entered into.
- The raffle draw will take place on 29 February 2024 and will take place live via Facebook Live. The draw will be made by one of our Trustees or volunteering team using a random number generator.
- All postal ticket entries must be received by 22 February 2024. Any tickets purchased by cheque must be received by midday on 14 February 2024 to allow cheques to clear.
- Online entries must be purchased by midnight 27 February 2024.
- Online entries must be bought by the entrant for the entrant and cannot be bought on behalf of any other person.
- Any ticket entries received after the closing date may miss entry into the draw and therefore will be considered as a donation to Burning Nights CRPS Support.
- There is only one (1) prize in this raffle which is an original piece of art created by one of Burning Nights CRPS Support's Trustees - Miss Lisa Davis. The artwork is titled 'Fire and Ice' and measures 18 inch x 24 inch. It has been signed by Miss Davis.
- Entrants should keep the ticket/email or allocated number as proof of purchase.
- If you are a winner, you must claim your prize within 28 days of being notified. We will contact you twice using the details you have supplied to us and if you have not responded within 28 days of our first attempt to notify the prize winner, the prize will be forfeited and another winner chosen. It is the winner's responsibility to notify Burning Nights CRPS Support of any change in contact information.
- Winners will be notified by post, email or telephone no later than two weeks after the date of the draw. The result of the raffle including the winner's name and location will be published on the Burning Nights CRPS Support website within three weeks of the Raffle draw date. Please keep the ticket number as a record of proof of purchase. The Promoter reserves the right to use winners' names for promotional purposes. These will only be used in summary e.g. Mrs Smith from Southampton.

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- The winner is requested to cooperate with us, in publishing their win as and where we deem appropriate, for example the prize winner may be asked to appear in photographs or provide a quote for marketing purposes, and to provide proof of age when requested.
- In the event of an error, however caused, whether a printing error or otherwise, which affects the competition in any way, we reserve the right to administer the raffle as though the error had not occurred. Where we deem it appropriate and/or feasible we will notify entrants of the error.
- Failure to comply with any of these rules may result in the disqualification of the entry. We reserve the right to disqualify any entry at our absolute discretion.
- Burning Nights CRPS Support is fully compliant with GDPR and we will not pass on your details to any third party without your explicit consent.
- Burning Nights CRPS Support operates a Complaints Policy and Procedure which is available via the website and which will be made available to you upon request.

## Exclusion & Limitations

- The Promoter nor Burning Nights CRPS Support is not liable to you for:
  - loss or damage, including the right to receive a prize, suffered by you if you have not complied with these rules, any relevant participation instructions or the rules and regulations of the Gambling Commission under legislation laid down in the Gambling Act 2005;
  - any delays or failures in the banking system used by you or Burning Nights CRPS Support
  - the loss, theft, delayed receipt of or damage to any communication or entry,
  - the Promoter's / Burning Nights CRPS Support's failure or inability to contact you and/or award any prize due to any errors omissions or inaccuracies in the contact or bank details you have provided or your failure to update these if they change,
  - loss or damage incurred by you in connection with or arising from the use of the Burning Nights CRPS Support raffle prize or participation in the Burning Nights CRPS Support Raffle,
  - any delays or failures in the Burning Nights CRPS Support website or any software, hardware or any other systems used by the Promoter / Burning Nights CRPS Support for the administration of the Burning Nights CRPS Support Raffle or
  - any failure or delay beyond the Promoter's / Burning Nights CRPS Support reasonable control.
- The Promoter or Burning Nights CRPS Support is not liable to you in contract, tort (including but not limited to negligence) or otherwise in connection with the Burning Nights CRPS Support Raffle for loss of revenue, contract, profits, anticipated savings or loss of data, any special or indirect or consequential losses or any loss of goodwill or reputation.

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- All warranties, conditions or guarantees relating to the Burning Nights CRPS Support Raffle made by or on behalf of a Promoter whether express or implied by law, in the course of dealings or otherwise, are excluded to the maximum extent permitted by law.
- The Promoter's liability to you shall be limited to the amount of any prize which has become due to you.
- Employees, trustees and volunteers of Burning Nights CRPS Support (charity no. 1166522) are excluded from entering the Burning Nights CRPS Support Raffle.

### Responsible Gaming

- We are committed to operating our raffle in a socially responsible way.
- Are you gambling more than you really want to? If you feel you have a problem with gambling, please visit GamCare's website <https://www.gamcare.org.uk/> for help or contact the national helpline on: 0808 8020133. Lines open 8am to midnight, seven days a week.

### Your Personal Details

- Burning Nights CRPS Support will use your information to enable you to take part in the Burning Nights CRPS Support Raffle. For more information about how Burning Nights CRPS Support use personal data see the Burning Nights CRPS Support Privacy Policy.

These terms were reviewed in January 2024.



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